

Sills + Co

Phone Order Returns & Exchanges

Your item was sold to you by (Staff name and Store) _____

Your receipt number is # _____

We hope you love your purchase. However, if it is not right for any reason please follow the below steps:

STEP 1: Please check the following before sending:

- You are returning your item(s) within 14 days of purchase.
- Items are in their original condition, unworn, unwashed & free from damage with tags attached.
- Personal care and intimate items cannot be returned or exchanged if you change your mind due to hygiene reasons, these items include: earrings, hair pieces, face masks, socks and underwear.

STEP 2: Please let us know why you are sending your item(s) back:

STEP 3: Tell us what you'd like to do:

Exchange

Size Swap (Please specify new size) _____

Exchange for different garment (Provide style, size & colour) _____

Refund

My original payment method (less shipping costs). Please note sale items are not eligible for a refund.

Sills + Co Store credit

STEP 4: Please either send your return or exchange via track and trace to the store ticked below, or bring it in person to any of our stores along with your receipt:

Sills + Co Devonport, 26 Clarence St, Devonport, Auckland 0624 Ph: (09) 972 0491

Sills + Co Herne Bay, 220B Jervois Road, Herne Bay, Auckland 1011 Ph: (09) 376 2835

Sills + Co Hamilton, 1 Casabella Lane, Hamilton 3204 Ph: (07) 839 2756

Sills + Co Wellington, Old Bank Arcade, 233 Lambton Quay, Wellington 6011 Ph: (04) 473 6468

Sills + Co Christchurch, 191 Papanui Road, Merivale, Christchurch 8014 Ph: (03) 355 8375

Sills + Co Wanaka, 80A Ardmore Street, Wanaka 9305 Ph: (03) 974 7567